附表一

編號	客訴處理單號	品項	理賠原因	貨物卷號	訂單編號與結關日	求償米數	求償金額 (USD)	客訴反饋日期	訂單附高院卷頁碼
1	SY201108 中國艾利	BG-75	塗層不良	1110717A31,1110118B10, 1110118B11, 1110117A46, 1110118B04, 1110118B09	DJWSY10016(2011/1/21)	12,228 M²	US$3,057.42	2011/7/31	115
2	SY201110 中國艾利	BG-75	塗層不良，印刷發花	1110407C37, 1110311A38	DJWSY10031(2011/4/15)	848 M²	US$583.79	2011/9/30	135
3	SY201111 中國艾利	BG-75	塗層不良，印刷發花	1110720B67	DJWSY10045(2011/6/3)	1,428 M²	US$944.96	2011/10/8	142
				1110525C06, 1110720B71	DJWSY10047(2011/7/29)				147
4	SY201112 中國艾利	BG-75	材料管底褶皺、網紋問題 BG-75*150m²×26R×5 櫃	1110331C07-YD, 1110406A63-YD, 1110406A64-YD, 1110406A65-YD, 1110406A66-YD, 1110406A67-YD, 1110406A68-YD, 1110406C40-YD, 1110406C41-YD, 1110406C42-YD, 1110407A63-YD, 1110407B02-YD, 1110407B03-YD, 1110407B05-YD, 1110407B06-YD, 1110407B07-YD, 1110407B08-YD, 1110407C31-	DJWSY10031(2011/4/15)	19,500 M²	US$5,078.00	2011/10/28	135

				1110524A32-XD, 1110524A37-YD, 1110524A38-YD, 1110524B61-YD, 1110524B62-YD, 1110524B64-YD, 1110525C04-YD, 1110525C05-YD, 1110525C06-XD, 1110525C07-YD, 1110526B61-YD, 1110526B63-YD, 1110526B64-YD, 1110526B65-YD, 1110526B66-YD, 1110526C01-XD, 1110526C03-YD, 1110526C06	DJWSY10045(2011/6/3)				142
				1110317A36-YD, 1110317B63-YD, 1110323B63-YD, 1110323B64-YD, 1110323B65-YD, 1110330A31-YD, 1110330A32-YD, 1110330A33-YD, 1110330B61-YD, 1110330B62-YD, 1110330B63-YD, 1110330B64-YD, 1110330B65-YD, 1110330B66-YD, 1110330B67-YD, 1110330B68-YD, 1110330B69-YD, 1110331C01-	DJWSY10030(2011/4/8)				134

				1110309A37-YH, 1110310C04-YH, 1110311C08-YH, 1110315B65-YD, 111030A34-YD, 1110418C35-YD, 1110407A64-YD, 1110407A65-YD, 1110418A62-YD, 1110425A68-YD, 1110425A69-YD, 1110425C37-YD, 1110425C38-YD, 1110426B01-YD, 1110426B02-YD, 1110426B03-YD, 1110426B04-YD, 1110426B05-	DJWSY10034(2011/5/6)				139
				1110309A31-Y, 1110407B04-Y, 1110418A63-Y, 1110418A65-Y, 1110419A62-Y, 1110419A63-Y, 1110419A64-Y, 1110419C36-Y, 1110420B01-Y, 1110507B61-Y, 1110507B63-Y, 1110507B67-Y, 1110507A31-Y, 1110507A32-Y, 1110507A33-Y, 1110507A34-Y, 1110507A35-Y, 1110507A36-Y, 1110507A37-Y	DJWSY10036(2011/5/13)				140
5	SY201113 中國艾利	BG-75	塗層不良，印刷發花	1110407C36, 1110720B68	DJWSY10031(2011/4/15)	455 M²	US$284.37	2011/10/28	135
					DJWSY10048(2011/8/5)				148
6	SY201114	BG-75	塗層不良，印	1110426B04, 1110525C04,	DJWSY10045(2011/6/3)	4,695 M²	US$2,993.34	2011/12/30	142

	中國艾利		刷發花	1110720B72					
				1110525C05, 1110823B04,	DJWSY10047(2011/7/29)				147
				1110426B04, 1110525C04, 1110720B72	DJWSY10051(2011/9/16)				153
				1110426B04, 1110525C04, 1110720B72	DJWSY10034(2011/5/6)				139
7	SY201117 廣州艾利	BG-75	塗層不良，印刷發花	1110819B11-Y	DJWSY10050(2011/9/9)	135,907 M²	US$18,237.48	2012/2/22	151
				1110822A67-Y, 1110822A63-Y, 1110822B02-Y, 1110822B07-Y, 1110822B09-Y, 1110823A61-X, 1110823A72-Y, 1110823B04-Y, 1110823B08-X, 1110823B12-X	DJWSY10051(2011/6/16)				153
					中國艾利客訴合計：US$31, 179. 36				
8	SY201109 昆山昌茂	BG-75、BG-54	材料短米	1110601A33-YH, 1110601A35-YH, 1110601A37-YH, 1110601A39-YH, 1110601B63-YH, 1110601B65-YH, 1110601B67-YH, 1110601B68-YH, 1110601B69-YH, 1110601B70-YH, 1110601B72-YH, 1110602C05-YH, 1110602C06-YH, 1110602C07-YH, 1110602A31-YH, 1110602A32-YH, 1110602A33-YH, 1110602A34-Y	DJWSY10060(24R)(2011/6/17)	2,403.45 M²	US$1,034.45	2011/8/31	146
					DJWSY10060(28R)(2011/6/17)	1,885.7 M²			146

9	SY201115 深圳利昌時	BG-75 、 BG-54	短米，印刷不良，嚴重豎溝，BG-75 原膜 34525 m²，不乾膠成品 647 m²;BG-54 原膜 42881 m²，不乾膠成品 8523.15 m²	1110323A31-Y, 1110323A33-Y, 1110323A34-Y, 1110322B62-Y, 1110322B69-Y, 1110322C07-Y	DJWSY10041	86,576.15 M²	US$23,308.95	2011/12/31	133
				1110607C61-Y, 1110607C63-Y, 1110607C64-Y, 1110607C65-Y, 1110607C67-Y, 1110607A36-Y, 1110608A31-Y, 1110608A33-Y, 1110607A40-Y,	DJWSY10042-2				144
				1110607A36-Y	DJWSY10060				146
				1110815B12-Y, 1110816A71-Y, 1110815B11-Y, 1110815B05-Y, 1110815A68-Y, 1110815A74-Y, 1110816A63-Y	DJWSY10058				150
				1110902B69-Y, 1110902B78-Y, 1110902B76-Y, 1110902B62-Y, 1110816B13-Y, 1110816B04-Y, 1110902B65-Y, 1110816B11-Y, 1110816B07-Y, 1110817B03-Y, 1110902B66-Y, 1110902B72-Y, 1110902B77-Y	DJWSY10059				152
				1110411C34-Y, 1110411C32-Y, 1110411C36-Y, 1110412B08-Y,	DJWSY10039				136

				1110412B09-Y, 1110412B05-Y, 1110411C35-Y, 1110411A64-Y, 1110411A65-Y, 1110411C37-Y, 1110412C31-Y, 1110412B12-Y, 1110411C31-Y, 1110411C40-Y, 1110411C41-Y, 1110412B03-Y					
				中國艾利、崑山昌茂、深圳利昌時總合計：US$55, 522. 76					
10	SY201107 退貨	BG-54	產品嚴重豎溝及印刷後出現不規則斑點	1101217A32-Y	DJWSY10010(2010/12/31)	39,240 M²	US$19,829.29	2011/6/23	111
				1110304B64-Y, 1110307A32-Y, 1110307A36-Y, 1110307B63-Y	DJWSY10043(2011/3/11)				126
				1110411B01-Y	DJWSY10039(2011/4/15)				136
		BG-75	產品嚴重豎溝及印刷後出現不規則斑點	1110323C02-Y, 1110323A35-Y, 1110322B65-Y, 1110323A32-Y, 1110323A33-Y, 無支號	DJWSY10041(2011/3/25)	39,240 M²			133
11	SY201116 庫存	BG-75	產品豎溝及印刷後出現不規則斑點	1110125A41-T, 1110126B15-Y, 1110126B16-Y, 1110126B17-Y	DJWSY10019(2011/1/28)	311,740 M²	US$86,477.73	2011/11/7	117
				1110815A71-Y, 1110815B01-Y, 1110815B06-Y, 1110815B07-Y, 1110816A62-Y, 1110816A64-Y	DJWSY10058(2011/8/26)				150

				1110816A68-Y, 1110816B09-Y, 1110816B10-Y, 1110817B01-Y, 1110902A05-Y, 1110902A06-Y, 1110902B70-Y, 1110902B75-Y, 1110903A01-Y, 1110903A09-Y, 1110903B70-Y	DJWSY10059(2011/9/9)				152
				1110520A31-YH, 1110520A32-YH, 1110520A33-YH, 1110520A34-YH, 1110520A35-YH, 1110520A36-YH, 1110520A37-YH, 1110520A38-YH, 1110520B61-YH, 1110520B62-YH, 1110520B63-YH, 1110520B64-YH, 1110520B65-YH, 1110520B66-YH, 1110520B67-YH, 1110520B68-YH, 1110520B69-YH, 1110520C09-	DJWSY10038(2011/6/3)				141
12	未交訂單及庫存利潤虧損統計表	BG-75、BG-54	未交訂單及庫存之市場營業利潤虧損		DJWSY10052	2,684,020 M²	US$69,533.10	2011/11/7	32
					DJWSY10053				33
					DJWSY10054				34
					DJWSY10055				35
					DJWSY10056				36
					DJWSY10057				37
					DJWSY10061				38

					DJWSY10010				111
					DJWSY10043				126
					DJWSY10039				136
					DJWSY10041				133
					DJWSY10019				117
					DJWSY10038				141
					DJWSY10058				150
					DJWSY10059				152